



December 16, 2010

TO: CLIENTS

FROM: SARAH GILLEN

RE: AMERICAN HEART ASSOCIATION 2010 GUIDELINES

As mentioned in an earlier correspondence, ESI hoped to begin teaching the new American Heart Association (AHA) guidelines starting January 1, 2011. Unfortunately, due to a change in the timeline for release of AHA bridge materials and Instructor rollout materials that date has changed.

Emergency Skills, Inc. new plan is to rollout our Instructors during January 2011 and to start teaching the new guidelines in February 2011.

We apologize for the delay and appreciate your patience as we work with the AHA to ensure that the best and most accurate materials are available for our classes. We will continue to update you on the situation via periodic memos and postings to our website at www.emergencyskills.com/G2010.

Happy Holidays!